What you need to read first

So hopefully you've already got an idea of what lesson will be suitable for you, and what the costs are. If not, check out www.magicofriding.co.uk

Booking your first lesson

Lessons are best booked over the phone or in person. We'll require your height and weight* (So that we can match you up to a suitable horse), along with a contact telephone number and of course your name! For children's lessons we usually take their age as well. We'll also want to take a brief note of what you consider your riding ability to be, so this may include things like whether you've done walk/trot/canter/jumping before, been hacking or mainly holiday riding. Once we have this information we can proceed with your booking. (*Please note there is a weight limit of 13.5st)

Payment

Unless you're a particularly large party, we don't usually require a deposit for the first booking. Payment can be made on the day by cash or cheque (unfortunately we can't accept card payments) and subsequent lessons are then paid for one week in advance. It may be helpful if you're considering booking in further lessons to bring that money with you, so you can book in there and then at the stables to secure your place. Our welcome leaflet explains our policy for adverse weather. We always offer something whatever the weather throws at us, and kindly ask for at least 24hrs notice for cancellations so we can transfer your payment to another lesson.



What to wear

Hats are provided at a cost of £1 (see our price list for details of whether your own hat meets the required EU regulations), and we request that everyone wears a boot or shoe with a small heel (to avoid your feet slipping through the stirrups) – this means trainers are unfortunately not suitable. Please also be aware that certain pieces of jewellery may be unsuitable for riding.

People are often most comfortable in leggings or tracksuit bottoms (unfortunately the seams on jeans makes them unsuitable). Of course if it's cold or wet – wrap up warm (gloves & waterproofs), and it's best to avoid long coats where possible as some horses find them a hard concept to get used too.

What to expect

We ask that customers arrive 15 minutes before their lesson starts. This is because we'll need you to fill out a registration form (you can also download a form from our website) and fit you with a hat. You'll be greeted by a friendly member of staff who'll tell you who your instructor is, and who you're riding, as well as answer any questions you may have. We can also keep personal belongings behind our desk. Then, after all that it's time for you to mount up and enjoy your riding lesson!



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